

CHAT

What can CHAT support with?

- Family relationships (this may include domestic abuse or parental arguments)
- Child development and education
- Special Educational Needs and Disabilities (SEND) (support can be provided up to the age of 25)
- Emotional and mental health
- Challenging behaviours
- Support with budgeting and housing
- Child exploitation
- Keeping your child safe (online and in the community)
- Parenting courses

The Children's Help and Advice Team (CHAT)

01432 260261

CHAT@herefordshire.gov.uk

You can speak with an experienced advisor Monday-Friday 9am-4:45pm

The CHAT Telephone Line

- Parents can call for advice, signposting and support (including an Early Help Assessment)
- Professionals can call for advice for a child with consent from parents
- General advice and guidance can be given about early help provision
- If there is a safeguarding worry or the professional is unsure – in the first instance call MASH – 01432 260800

CHAT can support partner agencies with completing Early Help Assessment (Early Help or Vennture)

CHAT LOCALITIES

North

Natalie Barnard
Kim Vaughan-Akcha
Lauren Baker
Hannah Shuker

South

Nikki Ernest
Tess Quinsey
Paula Anderson
Donna Savory

Central

Jo Measor
Beth Moss
Vicky Teece